

IN THE CLAIMS:

Please cancel claim 27, add new claim 36, and amend the remaining claims as follows:

1. (Currently Amended) A method for routing a communication connection request comprising the steps of:

in response to a communication connection request, obtain context information for a communication connection requestor;

using ~~at least one of~~ said context information for said communication connection requestor and context information for a called party to determine a communication connection action, wherein said context information for said called party comprises a called party ~~calendar~~ connectivity, and wherein said communication connection action comprises a decision as to who should be called and to whom said communication connection requestor should be telephonically connected; and

connecting said communication connection requestor based upon said connection action.

2. (Previously Presented) The method of claim 1, further comprising:
determining a confidence factor for said connection action; and
performing said connection in response to exceeding a confidence factor threshold.

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3. (Cancelled).
4. (Original) The method of claim 2 further comprising the step of validating said connection action with a caller for connections not exceeding a confidence factor threshold.
5. (Original) The method of claim 1 wherein the step of determining a connection action is done with a rules engine.
6. (Original) The method of claim 1 further comprising the step of providing an indication of an associated action.
7. (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having data transmission.
8. (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having a notification.
9. (Original) The method of claim 6, wherein said step of providing an indication of an associated action further includes the step of comprises having a workflow initiation.

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10. (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of having a logging action.

11. (Original) The method of claim 6 wherein said step of providing an indication of an associated action further includes the step of directing said associated action to at least one additional connection.

12. (Currently Amended) A method for providing a communication connection for a user comprising the steps of:

obtaining context information for said user;

using ~~at least one of~~ said context information for said user and context information for a called party to determine a communication connection action, wherein said context information for said called party comprises a called party ~~calendar~~ connectivity and a called party connections status; and

connecting said user based upon said connection action, wherein at least one of an identification of said called party and contact information for said called party is unknown to said user.

13. (Previously Presented) The method of claim 12, further comprising:

determining a confidence factor for said connection action; and

performing said connection in response to exceeding a confidence factor threshold.

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14. (Cancelled).

15. (Original) The method of claim 13 further comprising the step of validating said connection action with a user for connections not exceeding a confidence factor threshold.

16. (Original) The method of claim 12 wherein the step of determining a connection action is done with a rules engine.

17. (Currently Amended) A method of routing a caller's phone call comprising the steps of:

obtaining context information for said caller;

using ~~at least one of~~ said context information for said caller and context

information for a called party to determine a communication connection action, wherein

said context information for said called party comprises a called party ~~calendar~~

connectivity, a called party connections status, and at least one of corporate and personal

data of said called party from at least one of sensors that detect at least one of motion,

sound, light, and pressure deployed in spaces frequented by said called party, radio

frequency identification readers that detect the presence of companion devices that have

been provisioned with identification numbers associated with said called party, and at

least one of a location, activity, and network address of at least one personal device of

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said called party, comprising at least one of a cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop computer, and an automobile; and
connecting said caller based upon said connection action.

18. (Previously Presented) The method of claim 17, further comprising:
determining a confidence factor for said connection action; and
performing said connection in response to exceeding a confidence factor threshold.
19. (Cancelled).
20. (Original) The method of claim 18 further comprising the step of validating said connection action said caller for connections not exceeding a confidence factor threshold.
21. (Original) The method of claim 17 wherein the step of determining a connection action is done with a rules engine.
22. (Cancelled).
23. (Original) The method of claim 17 further comprising the step of using a caller's calendar to assist in determining said communication connection action.

24. (Original) The method of claim 17 further comprising the step of authenticating the caller before determining said communication connection action.

25. (Original) The method of claim 17 further comprising the step of requiring a single action by a caller for determining said communication connection action.

26. (Original) The method of claim 24 further comprising the step of using biometrics to authenticate said caller.

27. (Cancelled).

28. (Currently Amended) A service for determining a communication connection for a caller comprising the method steps of:

obtaining context information for said caller;

using ~~at least one of~~ said context information for said caller and context information for a called party to determine a communication connection action, wherein said context information for said called party comprises a called party ~~calendar~~ location, a called party policy, a called party availability, a called party connectivity, a called party connections status, and at least one of corporate and personal data of said called party from at least one of sensors that detect at least one of motion, sound, light, and pressure deployed in spaces frequented by said called party, radio frequency identification readers that detect the presence of companion devices that have been provisioned with

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~~at least one of a location, activity, and network address of at least one a personal device of said called party, comprising at least one of a cellular telephone, an office telephone, a home telephone, a laptop computer, a desktop computer, and an automobile.~~

36. (New) A method for routing a communication connection request comprising the steps of:

receiving a communication connection request from a caller;

selecting a called party without additional input from said caller, wherein said selecting of said called party is based on at least one of context information of said caller and context information of said called party, and wherein at least one of an identification of said called party and contact information for said called party is unknown to said caller; and

establishing a communication connection between said communication connection requestor and said called party.